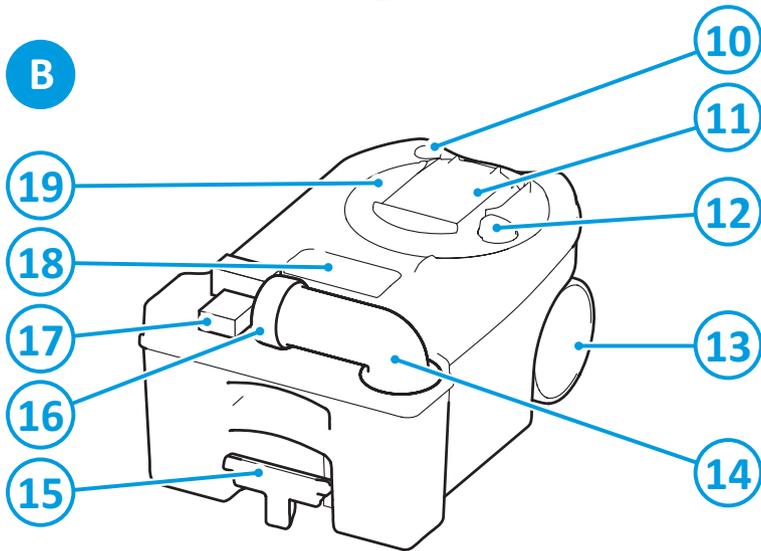
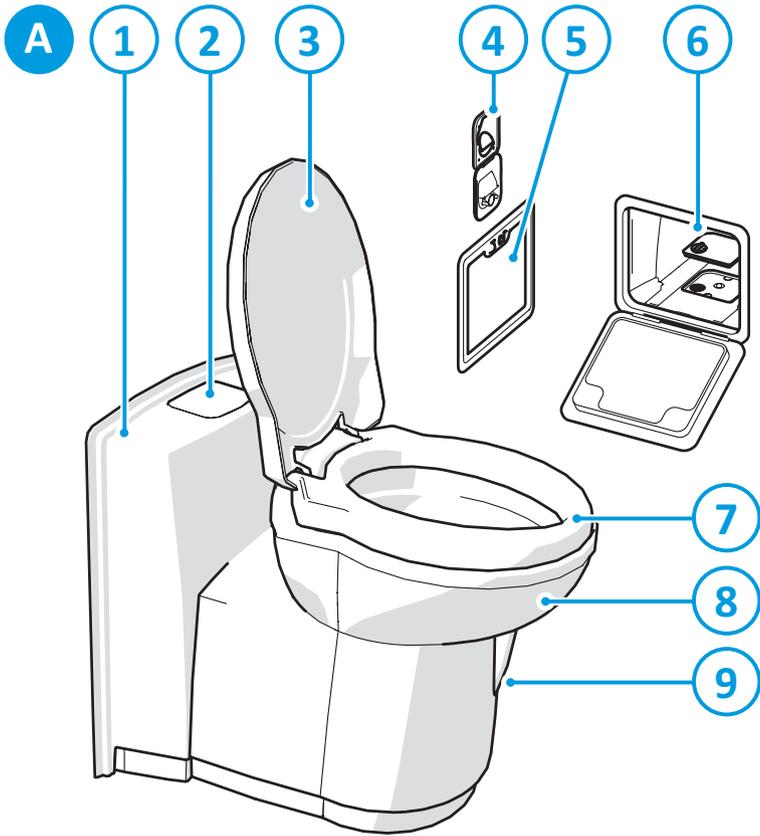


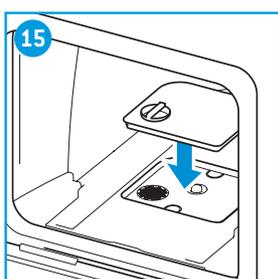
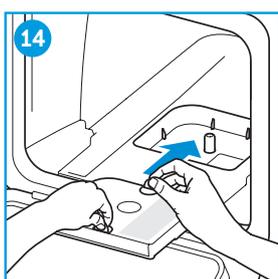
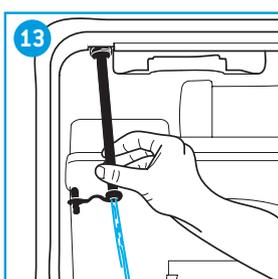
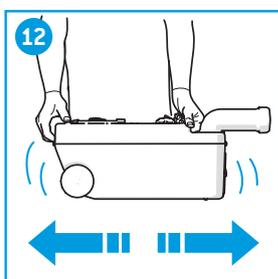
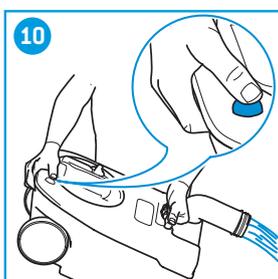
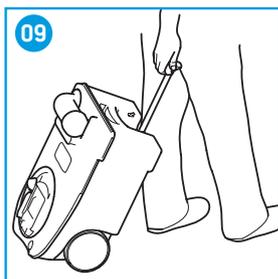
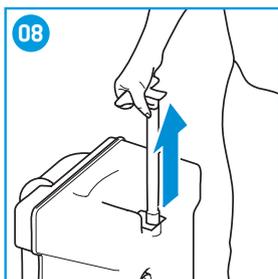
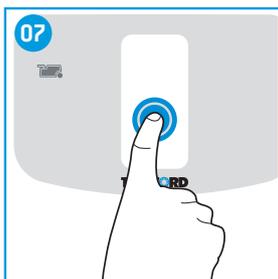
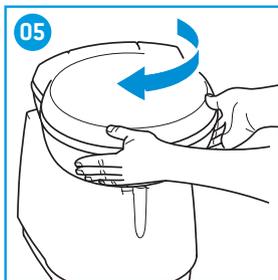
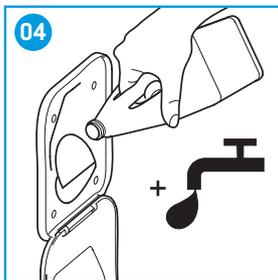
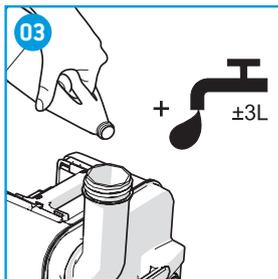
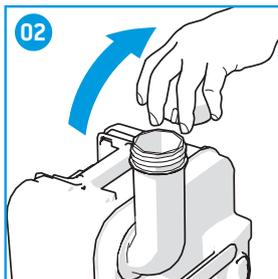
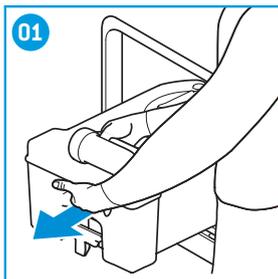
THETFORD



Cassette Toilet C260 Series

User Manual





TAKE CARE, TAKE THETFORD

World's best selling toilet additives



DECLARATION OF CONFORMITY

This declaration of conformity is issued under the sole responsibility of;

THETFORD B.V.

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Product Types; Cassette toilet

Model Number/Description; C260 Series

The products mentioned in this declaration are in conformity with;

- ECE Regulation 10

The products concerned are not immunity-related to ECE Regulation 10 paragraph 2.12 and meet the limits defined in paragraphs 6.5, 6.6, 6.7 and 6.9 of ECE regulation 10.

- Electro Magnetic Compatibility Directive 2014/30/EU

Based upon standard(s)

EN 55014-1

EN 55014-2

- RoHS2 Directive 2011/65/EU

Notified body:

DARE!! Consultancy, Woerden, Netherlands

Name : Bartho Anderson
Title/Position : Senior Director Business Development & HR
Place & Date of Issue : May 22, 2018

Signature

: 

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Original User Manual

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1. Introduction

This is the user manual for your Thetford toilet. Read the safety instructions and information on use and maintenance of the toilet carefully before continuing. This will enable you to use the toilet safely and efficiently. Retain this manual for future reference.

For the latest version of this manual, please visit www.thetford.com.

2. Symbols

Key to symbols:



Warning. Risk of serious injury and/or damage.



Caution. Risk of injury and/or damage.



Attention. Important information.



Note. Information.

3. Main components

See the image in the fold-out cover for a visual reference.

- | | | |
|-------------------------------|---|----------------------------------|
| A. Toilet | 1. Console (C263-CS), Console with flush-water tank (8L) (C262-CWE) | 10. Vent button |
| B. Waste-holding tank (17.5L) | 2. Control panel* with level indication | 11. Sliding cover |
| | 3. Cover | 12. Blade opener |
| | 4. Waterfill door (only for C262 models) | 13. Wheel |
| | 5. Service door | 14. Pour out spout |
| | 6. Filter for electric ventilator | 15. Pull handle |
| | 7. Seat | 16. Cap with measuring cup |
| | 8. Swivelling toilet bowl | 17. Waste pump-out system |
| | 9. Blade handle | 18. Pressure release vent |
| | | 19. Waste-holding tank mechanism |

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*The image shows the C263-CSL. The C262-CWE, C263-CS and C263-CSL feature a flush button on the control panel on the console to flush the toilet. The C263-S/C262-SWE feature a flush button on the control panel on the wall to flush the toilet.



The C263-S, C263-CS and C263-CSL use the central water tank of the vehicle to flush. The C262-CWE/C262-SWE have a flush-water tank.



A cassette toilet is not connected to a central sewage. This toilet has an integrated sewage system (B), which you need to empty when full.

4. Toilet options

Some toilets are fitted with extra options. To check which options are available, press the flush button on the control panel. The following symbols can light up:



Waste pump-out system: Transfers waste from the waste-holding tank into the vehicle's central waste tank.



Electric blade: Electrically opens or closes the blade.



Electric ventilator: Draws unpleasant odours away from the waste tank to the outside of the vehicle.

You will find additional instructions for these options in this manual. Thoroughly read the applicable instructions.

5. Before use

See the images in the fold-out cover for a visual reference.

- Ensure that all packaging materials have been removed.

Prepare the waste-holding tank:

- Remove the waste-holding tank through the service door (01).
- Place the waste-holding tank upright and turn the pour out spout upwards.
- Remove the cap from the pour out spout (02).
- Check the correct dosage of Thetford waste-holding tank additive on the package.
- Add the stated dosage to the waste-holding tank (03).
- Add $\pm 3\text{L}$ of water to the waste-holding tank to ensure that the bottom of the waste-holding tank is covered (03).
- Screw the cap back onto the pour out spout.
- Slide the waste-holding tank back into its original position via the service door.



Never add toilet additives directly via the valve blade or via the toilet bowl as this could damage the lip seal of the waste-holding tank. Only fill the waste-holding tank via the pour out spout.



Never use force if you cannot get the waste-holding tank back into place easily. If blockage occurs, always check if the blade handle is in the closed position.



To depressurise the waste-holding tank, press the vent button before placing the tank back in its position.

Prepare the flush-water tank (only for C262-CWE/C262-SWE):

- Check the correct dosage of Thetford flush-water tank additive on the package.
- Add the stated dosage to the flush-water tank through the waterfill door (04).
- Fill the flush-water tank with clean water through the waterfill door, using a jerry can or hose (04).



Not using Thetford products to care for your Thetford toilet could cause damage.



Prepare the electric ventilator (if applicable):

- Remove the waste-holding tank through the service door (01).
- Remove the filter housing cover (14) and place the new filter into the filter housing (15).
- Replace the filter housing cover.
- Slide the waste-holding tank back into its original position via the service door.

Check after storage:

- After storage, check the water installation on damages before filling the system with water again.
- After filling the system, check if flush is present and make sure there are no leakages.

6. Use of the toilet



The toilet can withstand a maximum load of 120kg. Make sure you do not overload the toilet.

See the images in the fold-out cover for a visual reference.

Turning the toilet bowl:

- Close the cover and use both hands to rotate the bowl to the desired position (max. 90° clockwise and 90° counterclockwise) [05].

Opening the blade:

- Open the blade by moving the blade handle from left to right [06].
- Always close the blade completely after use.



The toilet can be used with the blade open or closed.



For models with an electric blade:

- Press the flush button to activate the control panel.
- Push the Electric Blade button to open or close the blade electrically.

Flushing the toilet:

- Make sure the blade is open.
- Press the flush button and hold it for several seconds to flush the toilet [07].



Ordinary toilet paper can cause clogging. Use Thetford Aqua Soft toilet paper for your toilet. This toilet paper is super-soft, dissolves quickly, prevents clogging and makes it easier to empty the waste-holding tank.



For toilets with a waste pump-out system, also use Aqua Kem Sachets to prevent clogging.



The flush of your toilet will be more effective if you pulsate the flush by pressing the flush button several times in a row.



To prevent water damage to your caravan or motor home, do not travel with water in the toilet bowl.



Do not leave water in the toilet bowl if the toilet is not being used. This does not help to reduce unpleasant smells and only leads to flooding.



Using the electric ventilator (if applicable):

- Activate the control panel to start the electric ventilator.



The electric ventilator button will flash to show that this function is active.

- Press the electric ventilator button to stop the ventilator.
- Press the button again to restart the ventilator.



The ventilator will shut off automatically after about 5 minutes.



Activate the electric ventilator before you use your toilet to optimise its function.

7. Emptying the waste-holding tank

See the images in the fold-out cover for a visual reference.

When the red light of the level indicator on the control panel lights up, the waste-holding tank is full.



You can check if your waste-holding tank has a 1-level or a 3-level indication. Make sure the tank is empty and place it back properly. Then activate the control panel. If no level indication light lights up, your toilet has a 1-level indication. It will only indicate a full tank. If a green level indication light immediately lights up, your toilet has a 3-level indication. It will indicate empty, half full and full.

Emptying the waste-holding tank:

- Remove the waste-holding tank [01].
- Pull out the pull handle until it is fully extended [08].
- Pull the tank to an authorised waste disposal point [09].
- Place the waste-holding tank upright and turn the pour out spout upwards.
- Remove the cap from the pour out spout [02].
- Press and hold the vent button with your thumb while the pour out spout is pointing downwards to empty the waste-holding tank [10].
- Add $\pm 5\text{L}$ of water to the waste-holding tank and replace the cap [11].
- Gently shake the tank to clean it [12].
- Empty the waste-holding tank again [10].
- Remove the float from the waste-holding tank by turning it clockwise and rinse the float with tap water.
- Push back the pull handle until it clicks into place.
- Slide the waste-holding tank into the toilet and close the service door.
- If you want to continue using your toilet after emptying the waste-holding tank, prepare the waste-holding tank again. See Before use.



To prevent water damage to your caravan or motor home, do not travel with a waste-holding tank that is more than 3/4 full. This may cause leakage through the venting system.



Do not allow the waste-holding tank to become too full.



Thetford green toilet additives are completely safe to empty into a septic tank or small biological systems on camping sites.

Using the waste pump-out system (if applicable):

- Activate the control panel to light up the button of the waste pump-out system.
- Press the button to empty the waste-holding tank into the vehicle's central waste tank.



The button flashes while the waste is being pumped and stops flashing when all waste has been transferred ($\pm 1.5\text{L}$ of waste is left).



If the central waste tank is too full (only measured when this tank has a level indicator), the button flashes rapidly and no pump-out is possible until you have emptied the central waste tank.

8. Emptying the flush-water tank [C262-CWE/C262-SWE]

See the images in the fold-out cover for a visual reference.

Only empty the flush-water tank completely if you expect not to use your toilet for a long period.

Emptying the flush-water tank:

- Place a sufficiently large bowl under the drain tube.
- Open the drain tube and catch the remaining water in the bowl [13].
- Empty the bowl at an authorised waste disposal point.



To prevent water damage to your caravan or motor home, do not travel with a flush-water tank that is too full. Thetford advises travelling with an empty flush-water tank, but at least not filled more than half-full.

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9. Maintenance and cleaning

See the images in the fold-out cover for a visual reference. Also see the inside cover for an overview of the additives which need to be used.

Thetford recommends cleaning your toilet regularly to prevent limescale and ensure optimal hygiene.

- Clean the inside of the bowl with Thetford Toilet Bowl Cleaner and a soft brush.
- Clean the outside of the bowl with Thetford Bathroom Cleaner.
- Remove the seat and cover to clean your toilet thoroughly. To do this, push the seat and cover together to the right, then lift them up.



Never use household cleaners to clean your toilet. These may cause permanent damage to the seals and other toilet components. For example, the use of liquid bleach could lead to discoloration.

Clean the waste pump-out system (if applicable):

- Fill the emptied waste-holding tank with water and place the tank back.
- Activate the control panel.
- Press the waste pump-out system button to pump the water through the system.



Do this once every 3 weeks.

Thetford recommends maintaining your toilet regularly to prolong the lifespan of your toilet.

- Use Thetford Cassette Tank Cleaner 2 to 3 times a year on the waste-holding tank to remove stubborn limescale on the inside of the tank.
- Use Thetford Seal Lubricant to keep the seals soft and pliable. It has been specially developed for mobile toilets and is absolutely safe to use.



Never use Vaseline or vegetable oil to lubricate the seals. This may cause leakage to your waste-holding tank.



The blade seal is a part of the toilet that is subject to wear. Depending on the extent and manner of servicing, after a certain period the seal will lose quality and must be replaced.

Maintain the waste pump-out system (if applicable):

- Fill the waste-holding tank with water and wash it.

- Use Cassette Tank Cleaner.



Do this after every 6 weeks of use.

Maintain the electric ventilator (if applicable):

- Remove the waste-holding tank through the service door (01).
- Remove the filter housing cover (14) and place the new filter into the filter housing (15).
- Replace the filter housing cover.
- Slide the waste-holding tank back into its original position via the service door.



Do this after every 4 weeks of use.

10. Winter use

You can use your toilet as normal in cold weather as long as the toilet is situated in a heated location. If this is not the case, and there is a risk of frost, we advise not to use your toilet. Make sure you completely drain the toilet and the water system of the vehicle. Then empty the waste-holding tank and the flush-water tank (if applicable), see Putting in storage.

11. Troubleshooting

Problem	Possible cause	Solution
Waste-holding tank cannot be removed	Blade is (partly) open	Fully close the blade
Blade does not move	Blade is blocked	Loosen cap from pour out spout
Electric blade does not function	Electric fault	Manually open or close the blade by sliding the small handle under the toilet bowl sideways
Waste-holding tank leaks	Seal is dry Seal is worn	Spray seal with seal lubricant Replace seal
Red light flashes on control panel	Waste-holding tank is not (properly) positioned	Place the waste-holding tank (correctly)



If you cannot solve a problem, contact the authorised local Service Centre or Thetford Customer Service in your country.

12. Servicing

All servicing must be carried out by an approved competent person.

For service, please contact your authorised local Service Centre giving details of the model and serial number on the data badge plus date of purchase.

The data badge can be found on the base of the toilet.



13. Putting in storage

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- Empty the flush-water tank (dependent on model) and the water system of the vehicle.
- Push the flush button until no flush-water is visible.
- Empty the waste-holding tank.
- Thoroughly clean and dry the whole toilet.
- Open the blade and loosen the cap of the pour out spout to ventilate the waste-holding tank.
- We recommend maintaining your toilet before putting it into storage. Refer to Maintenance and cleaning.

14. Questions

If you have questions about your product, parts, accessories or authorised services:

- Visit www.thetford.com.
- If you cannot solve a problem, contact the authorised local Service Centre or Thetford Customer Service in your country.

15. Warranty

For our warranty clause, please refer to the conditions mentioned on www.thetford-europe.com/service/warranty. For more information, please contact the Thetford Customer Service in your country.

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